

KENYATAAN TENDER

Pengurusan Air Selangor Sdn Bhd mempelawa Kontraktor/Pembekal yang memiliki syarat - syarat pendaftaran seperti di bawah untuk membuat tawaran bagi kerja-kerja berikut:-

Bil.	Perihal Kerja / No. Tender / Harga Dokumen	Syarat Penyertaan Tender	Maklumat Tender								
1	RENEWAL OF MIDDLEWARE (TAXILLA) SUBSCRIPTIONS LICENSE AND ANNUAL MAINTENANCE SUPPORT OF e-INVOICE FOR A PERIOD OF TWO (2) YEARS. No. Tender: PN0000021720 Harga Dokumen: RM200.00 Harga Indikatif: RM778,000.00* *Harga Indikatif ini merupakan suatu anggaran sahaja dan amaun tersebut tidak mengikat mana-mana pihak lain bagi mengelakkan kekeliruan yang mungkin berbangkit. Pihak Air Selangor tidak menjamin bahawa Syarikat akan dipilih dengan bersandarkan Harga Indikatif. Ringkasan Skop Kerja: <i>For more detail, please refer on Appendix 1</i>	Berdaftar dengan: 1. <u>Suruhanjaya Syarikat Malaysia (SSM)</u> Berstatus SDN. BHD./BHD. sahaja DAN 2. Must be <u>Authorised Partner of TAXILLA</u> DAN 3. Berdaftar sebagai <u>Vendor Pengurusan Air Selangor Sdn Bhd</u> (Rujuk Nota 2) Nota: <u>Arahan kepada Petender</u> <u>(Instructions to Tenderer)</u> <i>The tender submission shall be made solely by the tenderer and not through any broker, agent, or intermediary. The tenderer shall also not make any payments, commissions, or fees to any broker, agent, or intermediary in connection with this tender. Any breach of this clause may result in the tenderer to be disqualified from the Tender exercise and their tender submission shall be rejected. However, where the tenderer is a local authorised [agent of a manufacturer], the tenderer shall include in its submission, documents demonstrating the authority granted to the tenderer as a local distributor, supplier or otherwise, from the [manufacturer]</i>	Tender ini dilaksanakan sepenuhnya secara dalam talian (online) menerusi Sistem Tender (Rujuk Nota 1). Petender yang berminat menyertai tender ini hendaklah mendaftar dan berurusan melalui Sistem Tender. Hanya kontraktor/pembekal yang memenuhi syarat penyertaan tender sahaja layak dan dibenarkan untuk membeli dokumen tender. <table><tr><td>Tempoh Pendaftaran Tender Dalam Sistem Tender</td><td><u>24/04/2025 hingga 08/05/2025</u> (3.00 ptg.)</td></tr><tr><td>Pautan ke Sistem Tender</td><td><u>https://tender.airselangor.com</u></td></tr><tr><td>Tempoh Penjualan Dokumen</td><td>24/04/2025 hingga 08/05/2025 (11.00 mlm.)</td></tr><tr><td>Tarikh Tutup Tender Dalam Talian (TAMS)</td><td>22/05/2025 (3.00 ptg.)</td></tr></table> <u>Pegawai Untuk Dihubungi:</u> <u>Perihal Tender</u> 1. Nasarudin Yaakob (03-2088 5384) 2. Zurina Mohamad Ali(03-2088 5731) <u>Pendaftaran Tender</u> 1. Mohd Hassan Mohamed Zin (03-2088 5386) 2. Muhamad Amirul Abd Kadir (03-2088 5340) <u>Pendaftaran Vendor</u> 1. Hussein Thajudeen (03-2088 5798)	Tempoh Pendaftaran Tender Dalam Sistem Tender	<u>24/04/2025 hingga 08/05/2025</u> (3.00 ptg.)	Pautan ke Sistem Tender	<u>https://tender.airselangor.com</u>	Tempoh Penjualan Dokumen	24/04/2025 hingga 08/05/2025 (11.00 mlm.)	Tarikh Tutup Tender Dalam Talian (TAMS)	22/05/2025 (3.00 ptg.)
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NOTA:

- Untuk mendaftar dan berurusan dengan **Sistem Tender**, sila ke pautan <https://tender.airselangor.com> dan ikuti panduan yang dipaparkan. Untuk sebarang pertanyaan mengenai urusan berkaitan Sistem Tender dan pembelian dokumen tender, sila hubungi No. 03-2088 5340/5349/5386 atau menghantar pertanyaan melalui Sistem Tender.
- Untuk mendaftar sebagai **Vendor Pengurusan Air Selangor Sdn Bhd**, sila ke pautan berikut: <https://www.airselangor.com/vendor> dan ikuti panduan yang dipaparkan. Untuk sebarang pertanyaan mengenai pendaftaran vendor, sila hubungi No. 03-2088 5798/5187/5008/5311 atau e-mel ke vendor@airselangor.com.
- Setiap syarikat dibenarkan menghantar hanya **seorang/dua wakil** untuk menyertai Taklimat/Lawatan Tapak. Kontraktor/Pembekal diingatkan untuk menghantar wakil syarikat yang berkecualan bagi tujuan pemahaman skop kerja dan penyediaan tawaran tender.
- Kontraktor/Pembekal yang telah menghadiri Taklimat/Lawatan Tapak (sekiranya ada) / memenuhi syarat penyertaan tender boleh meneliti **Dokumen Meja Tender (Tender Table Document)** dan membeli tender melalui Sistem Tender.
- Kontraktor/Pembekal yang hendak membeli tender dikehendaki membuat pembayaran di dalam Sistem Tender (menggunakan FPX). Kontraktor/Pembekal diingatkan sebarang bayaran pembelian tender tidak akan dikembalikan kecuali di atas sebab pembatalan tender oleh pihak Air Selangor.
- Selepas membuat bayaran dan mendapat pengesahan daripada pihak Air Selangor, Kontraktor/Pembekal akan menerima Dokumen Tawaran untuk menyertai Tender melalui **TAMS Supplier Portal**.
- Dokumen tender hendaklah dihantar secara dalam talian (**TAMS**) tidak lewat dari jam **3.00 petang** pada tarikh tender ditutup. Penyerahan tawaran tender yang lewat tidak akan diterima.



Sertai Saluran Telegram Kami
Tender Air Selangor
<https://t.me/tenderairselangor>

Untuk mendapatkan pemberitahuan tentang kemas kini tender kami



PENGURUSAN AIR SELANGOR SDN. BHD. (201401006213)

SCOPE OF WORK:

**RENEWAL OF MIDDLEWARE (TAXILLA) SUBSCRIPTIONS LICENSE
AND ANNUAL MAINTENANCE SUPPORT OF e-INVOICE FOR
A PERIOD OF TWO (2) YEARS (2025-2027).**

Version 1.0

1. INTRODUCTION

In March 2023, the Inland Revenue Board of Malaysia (IRBM), announced the mandatory adoption of e-invoicing through a phased implementation plan. In the first phase, all businesses with a turnover exceeding RM 100 million must generate e-invoices starting from 1st August 2024; this initiative mandates all businesses registered in Malaysia to generate e-invoices for all B2B, B2G and B2C transactions.

2. PROJECT DEFINITION AND OBJECTIVES

Pengurusan Air Selangor Sdn. Bhd. (Air Selangor) initiated the e-Invoice Taxilla on 28 June 2024 through an Open Tender process. The project completed on 31 July 2024 and manage to go-live as required by government on 1 August 2024. The warranty and maintenance support will be until 31 August 2025 after go-live.

The Objective of introducing e-Invoice is to reduce in manual efforts and human errors, seamless system integration for efficient and accurate tax reporting, enables streamlining of operations and digitalized financial reporting.

Current maintenance support and license subscription will be ended on 31 August 2025. Thus, Information Technology Department (ITD) has acquired two (2) years contract to assist on any issues pertaining to Taxilla especially data submission to IRBM which shall starts from 1 September 2025 to 31 August 2027.

We have decided to explore alternative vendors and open tender due to streamline with the new procurement procedure and policy.

3. SCOPE OF WORKS

The main Scope of Works (SOW) for this e-Invoice renewal is as the following table below (but not limited to): -

No	Area	Scope
1	Licenses Subscription	Supplying license subscriptions, with renewals managed through vendors.
2	Tax Advisory Support	Liaison with IRBM to seek clarity on specific treatment/challenges
3	Maintenance Support	- To provide the maintenance support . 24/7 support required for any urgent and critical issue. - Incident Management - Problem Management (Root Cause Analysis for Critical Incidents) and to provide the comprehensive documentation. - Change Request (Solution Design/ Enhancements) - And other requirement by Air Selangor - To provide support based on three (3) level of service: - Level 1 (L1) – Helpdesk from the Client (ITSM – Service Desk) - Level 2 (L2) – Taxilla AMS (Annual Maintenance Support) Team - Level (3) – Change Request
4	Support Scope	- To provide support for the following activities: - Service Request - Incident Management - Problem Management (Root Cause Analysis for P1 and P2 Incidents) - Upgrade/ Patching Activities - Change Request (Solution Design/ Enhancements)

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No	Area	Scope
		vi) To conduct a refresher course for further training
5	SLA Requirement	▪ To provide support based on SLA (Resolution Time) below: i) Priority 1 (Critical) Eight (8) hours – system not able to access and impact all users. ii) Priority 2 (High) One (1) day – system not available to access and impact certain group of users iii) Priority 3 (Medium) Two (2) days - Service is up and can be used but might have issues in performance or function iv) Priority 4 (Low) Five (5) days – Issues do not impact on the operation and need Oracle Action.
6	Resources, Documentation, Technicality & Access	▪ To assist IT support team in all stages with all relevant documentation, technicality, and access to the system.

4. DELIVERY TIMELINES

The renewal of Taxilla subscriptions license and annual maintenance support of e-Invoice for a period of two (2) years (2025-2027) will be twenty-four (24) months after the commencement date stated in the Letter of Award.